

# RCI-52-23-003-2: Windshield and Glass Replacement

## Rivian Automotive, LLC Position Statement

Document Type	Collision Repair Information Document
Date	March 26, 2024
Affected Region(s)	USA
Affected Model(s)	R1T, R1S, EDV
Model Year(s)	2022+
Vehicle System	52 - Body

Rivian has established important guidelines regarding collision repair and interaction with parts on Rivian vehicles to help ensure the vehicle is repaired to Rivian standards. Certified Collision Centers and the collision industry must follow these guidelines to uphold Rivian’s standards of safety and quality.

Repair guidelines, position statements, and repair procedures published by Rivian are engineered and tested to help ensure Rivian vehicles are repaired to provide quality, performance, safety, and durability. To meet [Rivian Repair standards](#), repairs should be performed by Rivian Certified Technicians using Rivian approved repair procedures, tools, and Rivian Original Equipment Parts.

Rivian original equipment windshields and glass ensure proper fitment, visual clarity, acoustic dampening, UV protection, and integrate with Driver+, Rivian’s suite of Advanced Driver Assistance Systems (ADAS).

### Replacement Requirements

To maintain a high level of safety and customer satisfaction, only Rivian original equipment or other Rivian-approved adhesives, windshields, windshield assemblies, glass, and fasteners should be used to meet Rivian Repair Standards. The use of non-Rivian approved windshield and glass assemblies, components, adhesives, or primers can affect the structural integrity of the vehicle potentially causing vehicle systems to malfunction, risking the safety of the occupants. In addition, the use of non-Rivian approved glass may cause calibration failures on Driver + components, the failure of Driver+ features to activate, or unsatisfactory Driver+ feature operation.

If an aftermarket, used, or salvaged windshield is to be used, directly opposing Rivian Repair Standards and the intent of this document, Rivian recommends having this decision by the vehicle owner, appraiser, insurance company officer, or company performing the replacement/installation of the windshield confirmed in writing with a signature.

### Post-Replacement

After repairs are completed, refer to the appropriate section of the Service Manual for required operations.

Always refer to the appropriate Rivian Repair procedure for the most up to date information regarding specifications as well as location, position, operation sensitivity, part numbers and any revisions listed.

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