

RCI-98-22-001-2: Replacement Parts

Rivian Automotive, LLC Position Statement

Document Type	Collision Repair Information Document
Date	May 24, 2022
Affected Region(s)	USA
Affected Model(s)	R1T, R1S, EDV
Model Year(s)	2022+
Vehicle System	98 - Maintenance and Inspection

Rivian has established important guidelines regarding collision repair and interaction with parts on Rivian vehicles to help ensure the vehicle is repaired to Rivian standards. Certified Collision Centers and the collision industry must follow these guidelines to uphold Rivian’s standards of safety and quality.

Repair guidelines, position statements, and repair procedures published by Rivian are engineered and tested to help ensure Rivian vehicles are repaired to provide quality, performance, safety, and durability. To meet [Rivian Repair standards](#), repairs should be performed by Rivian Certified Technicians using Rivian approved repair procedures, tools, and Rivian Original Equipment Parts.

Aftermarket Parts

To maintain vehicle integrity and repair quality, Rivian provides detailed repair procedures and access to Rivian Original Equipment parts. Rivian Original Equipment parts are manufactured to the same specifications and tolerances as those used on new Rivian vehicles.

Rivian does not recommend the use of aftermarket parts on any Rivian vehicle.

Rivian Original Equipment parts are designed to work together as a complete assembly and made to comply with federal motor vehicle safety standards. Rivian cannot verify or guarantee that the fit, form, function, or quality of aftermarket parts meets the design requirements, specifications, or safety standards of Rivian Original Equipment parts. In addition, aftermarket parts may not be subject to the same regulatory and manufacturing standards as new, Rivian Original Equipment parts. Aftermarket parts may compromise the integrity of the vehicle, risking occupant safety, should a future collision occur. The use of aftermarket parts may also inhibit other components or vehicle systems from properly functioning. Failures caused by an aftermarket part are not covered under warranty.

Salvaged, Used, and Recycled Parts (Like Kind and Quality)

Rivian does not recommend the use of any salvaged, used, or recycled parts on any Rivian vehicle. Rivian cannot safely guarantee the condition or compatibility of a part that has been removed from another vehicle. Salvaged, used, and recycled parts have unknown prior history, which can compromise the quality of the part, risking occupant safety.

Warning:

Rivian does not recommend the use of any salvaged, used, or recycled part that is a Supplemental Restraint System (SRS) component. This includes but is not limited to SRS control modules, airbags, seats, sensors, seatbelts, or any part that plays an active role in the SRS system. The use of such parts can compromise the safety of vehicle occupants.

Warning:

Rivian does not recommend the use of any salvaged, used, or recycled part that is component of the Driver+ system, Rivian’s Advanced Driver Assistance System (ADAS). This includes, but is not limited to, radars, sensors, or cameras or any part that plays an active role in the ADAS system. The use of such parts can compromise the safety of vehicle occupants.

Fasteners and Hardware

Rivian does not recommend the use of any aftermarket or damaged fasteners and hardware such as screws, bolts, nuts, or rivets. Rivian strongly recommends that all fasteners and hardware that have been damaged or deformed in a Collision must only be replaced by new, Rivian Original Equipment parts. It is also strongly recommended that all one-time use fasteners and hardware that are removed during the repair of a Rivian vehicle be replaced by new, Rivian Original Equipment parts.

The safety and integrity of the repair cannot be guaranteed with the use of aftermarket, damaged, or broken fasteners and hardware. Aftermarket or damaged fasteners and hardware cannot be guaranteed for integrity, performance, or corrosion protection, and therefore should never be used.

Always refer to the appropriate Rivian Repair procedure for the most up to date information regarding specifications as well as location, position, operation sensitivity, part numbers and any revisions listed.

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