

TO: COLLISION REPAIR INDUSTRY

POSITION STATEMENT: Use of Recycled Parts on INFINITI Vehicles/ September 15, 2016/
Reference: IPSB-16-401

FRANKLIN, TN– INFINITI recognizes the importance of recycling, but the use of salvage/recycled parts to repair collision-damaged vehicles raises serious concerns about quality, suitability, safety, and warranty. For this reason, INFINITI **does not** approve of the repair of our vehicles with salvage parts or assemblies.

Many factors can influence the quality and suitability of a salvage part, including but not limited to, exposure to weather, improper removal or transfer of parts, possible mismatch of vehicle electrical components, or other safety-related items, as well as excessive wear on vital mechanical parts such as steering or suspension parts.

In cases where the donor vehicle was repaired due to a prior collision, recycled parts may not even be an original or genuine OEM replacement part. At this time, there is no generally accepted process in place for the repair industry to regulate the quality or suitability of salvage/recycled parts.

INFINITI strongly believes that the interests of our owners and collision repairers are best served when **new** genuine OEM replacement parts are used in the repair of our INFINITI vehicles.

We ask that the collision repair industry adhere to these guidelines going forward.

Parts Warranty

INFINITI's New Vehicle Limited Warranty, and Limited Warranty on replacement parts do not apply to any parts other than genuine original equipment parts.

INFINITI will not be responsible for any subsequent repair costs associated with a vehicle and/or part failure caused by the use of parts other than genuine replacement parts.

For additional collision information: <http://infiniticollisionnetwork.com>